



Treasury Board of Canada
Secrétariat

Secrétariat du Conseil du Trésor
du Canada

Canada

Evaluation of the Management Accountability Framework (2017)

Presentation for:
Annual PPX Symposium
May 17, 2018

Methods

Five lines of evidence:

- Literature review
- Document review
- Key information interviews
- Online survey of functional community representatives in departments
- Case studies

Findings

Relevance: MAF is relevant, more so to the Secretariat than departments/agencies

Achievement of outcomes: Mixed success depending on the audience

- Policy implementation
- Transparency of process and results
- Deputy head management performance
- Management improvements

Design and delivery: While changes instituted under MAF 2.0 are well-regarded, there is still room for improvement to the rigour and strategic value of the MAF questions

Efficiency: MAF 2.0 led to a reduction in burden for departments and agencies; less so for the Secretariat

Recommendations

1. Better understanding the audience of MAF and target to needs
2. Strengthen the validity and reliability of AoM methodologies, while continuing to streamline
3. Improving the MAF Portal and shortening turnaround times
4. Reflect departmental/agency contexts in MAF results and advice