



Public Health
Agency of Canada

Agence de la santé
publique du Canada

Canada

The Departmental Results Framework is but a Step in Advancing the Results and Delivery Agenda

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by

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PROTECTING AND EMPOWERING CANADIANS
TO IMPROVE THEIR HEALTH

Purpose

- ❖ To share our DRF experience
- ❖ To provide an overview of where we are going with advancing the Results and Delivery Agenda

PHAC – the basics

Mission: To promote and protect the health of Canadians through leadership, partnership, innovation and action in public health.

Vision: Healthy Canadians and communities in a healthier world.

Mandate

Our role is to:

- Promote health
- Prevent and control chronic diseases and injuries
- Prevent and control infectious diseases
- Prepare for and respond to public health emergencies
- Serve as a central point for sharing Canada's expertise with the rest of the world
- Apply international research and development to Canada's public health programs
- Strengthen intergovernmental collaboration on public health and facilitate national approaches to public health policy and planning.

Additional Background

- Established in 2004, in part as a response to the 2003 SARS outbreak
- Enforces the *Human Pathogens and Toxins Act* and *Human Pathogens and Toxins Regulations*
- PHAC is one of six departments and agencies that make up the federal government's Health Portfolio and reports to Parliament through the Minister of Health
- Managed by the President, currently Siddika Mithani
- Chief Public Health Officer (CPHO), currently Dr. Theresa Tam, is the lead health professional of the Government of Canada in relation to public health. CPHO publishes an Annual Report on the State of Public Health in Canada

Did You Know

FluWatch is Canada's national surveillance system that monitors the spread of flu and flu-like illnesses on an on-going basis. FluWatch weekly reports contain specific information for health professionals on flu viruses circulating in Canada. Subscribe to FluWatch reports at: fluwatch@phac-aspc.gc.ca

The Results Journey....How Did We Get Here?

Policy on Results (2016)

Strategic Reviews (2007)

Federal Accountability Act (2006)

Management, Resources, and Results Structure (2005)

Public Service Modernization Act (2003)

Management Accountability Framework (2003)

Results for Canadians (2001)

Modern Comptrollership Initiative (1998)

Program Review II (1998)

Planning, Reporting and Accountability Structure (1997)

1st RPP and DRP (1997)

Le Relevé (1997)

Financial Information Strategy (1996)

Expenditure Management System (1995)

Program Review I (1995)

Improved Reporting to Parliament initiative (1994)

Public Service Reform Act (1991)

Public Service 2000 (1989)

Program Evaluation (1981)

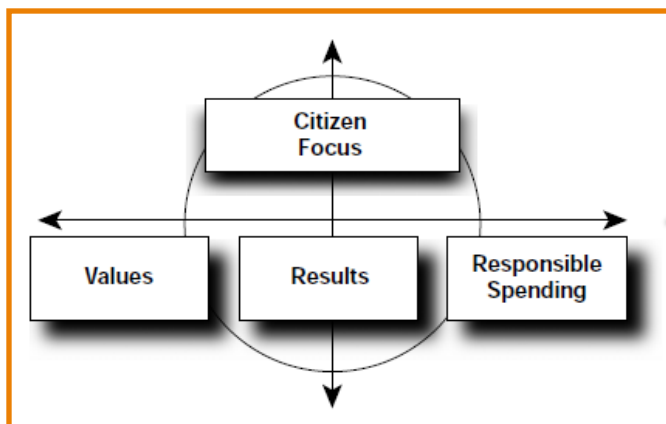
D'Avignon Committee Report (1979)

Lambert Report (1979)

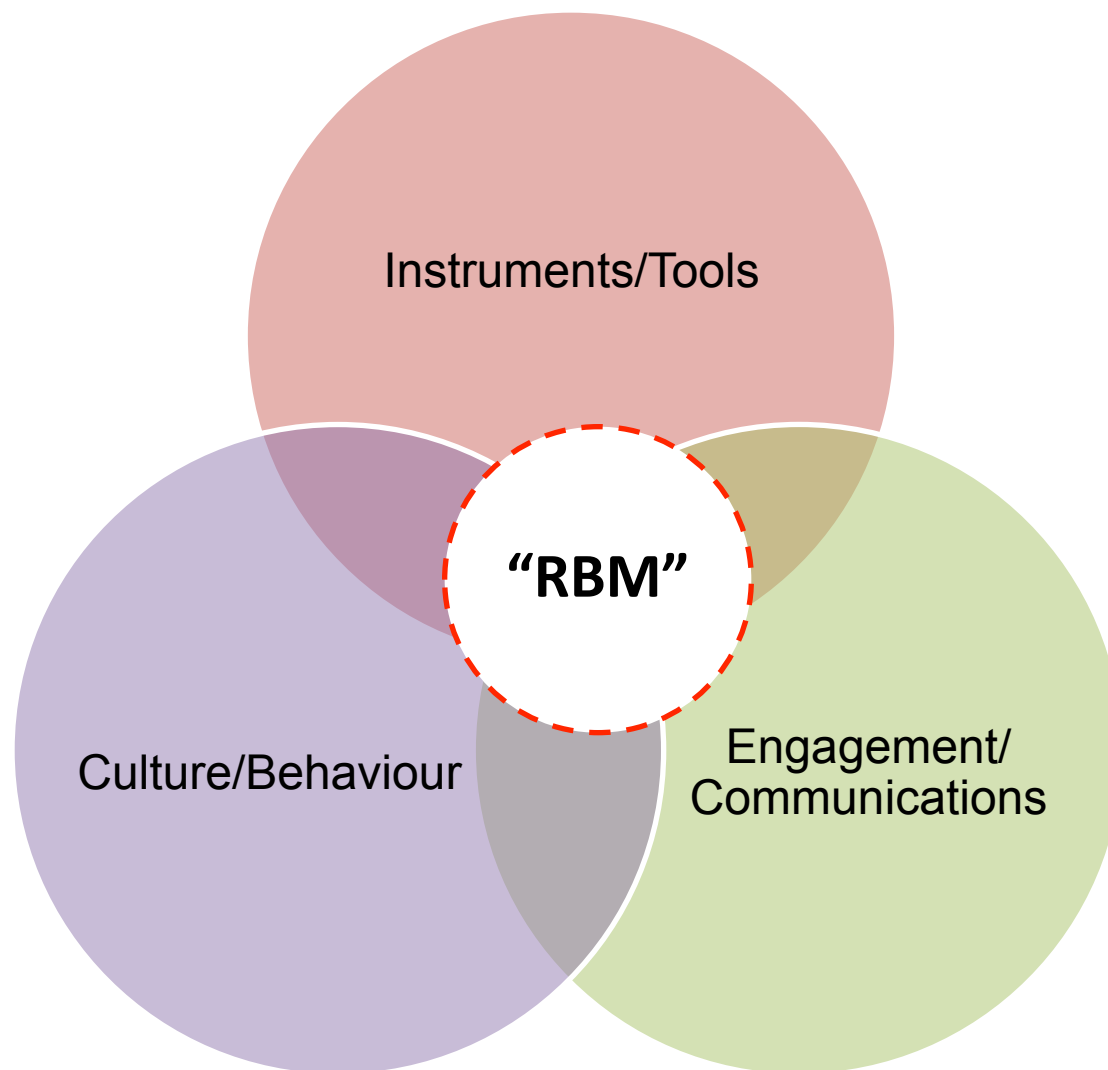
Operational Performance Measurement System (1974)

Planning Programming Budgetary System (1970)

Glassco Reports (1962-64)



Our Take on Implementing Results-Based Management (RBM)



Moving from Adopting to Implementation and Sustainment

3. Sustaining Results and Delivery Agenda

Nov 1, 2017

1. Adoption of Policy on Results

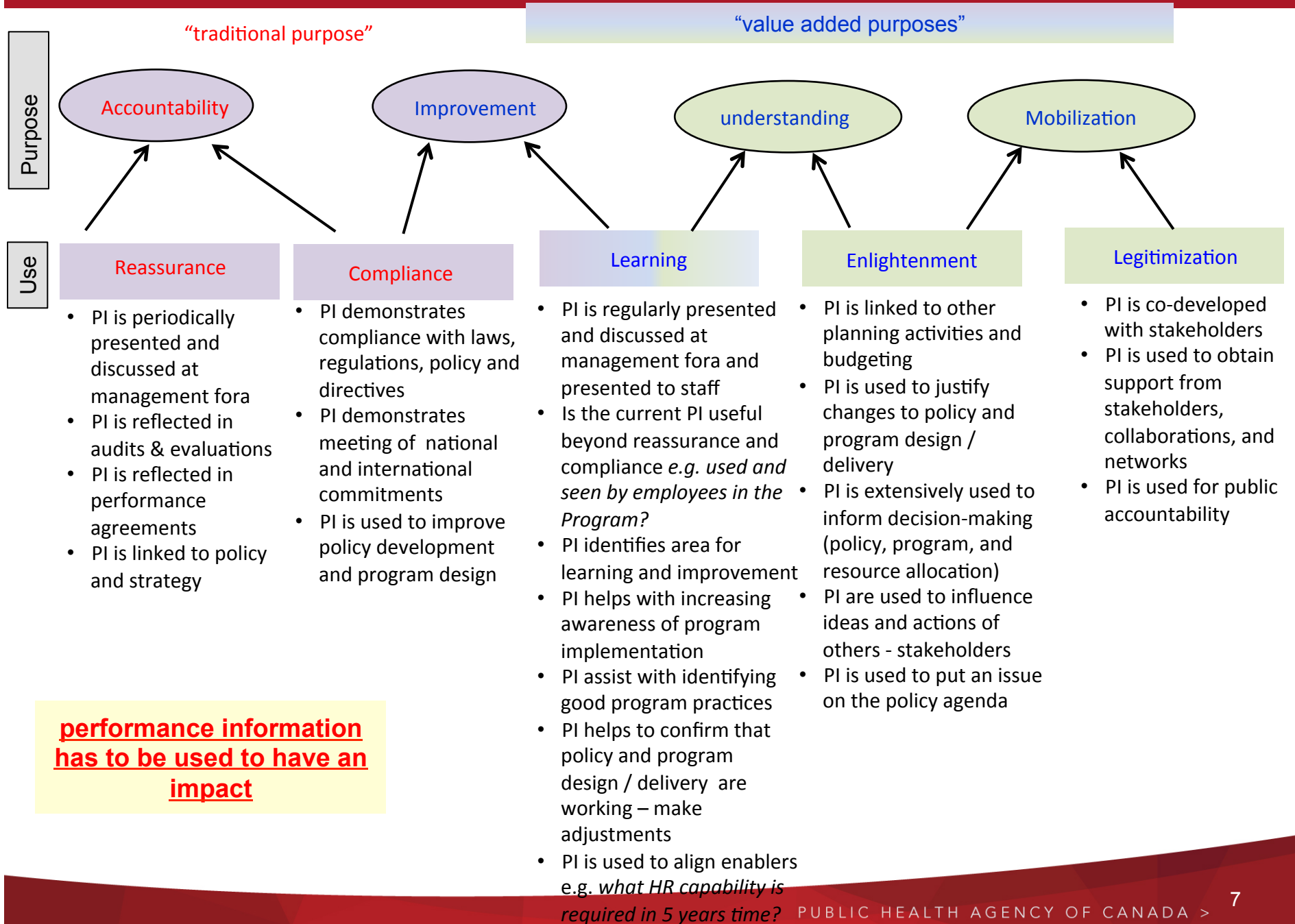
- Focus was on the “instrument / tool” element
- Strategic leadership engagement and governance
- Workplan based on phased approach
- Worked under tight timelines – focus on DRF, PI and PIPs
- Each PIP presented at Senior Mgmt Ctte a few times
- Joint “results” and “evaluation” effort
- On-going engagement of Branch counterparts
- Took advantage of previous Performance Measurement Strategies effort
- Worked with Health Portfolio and TBS colleagues
- Change in Minister
- TBS’ datasheets
- Sometimes seen as another ‘moving boxes around exercise’
- When is the next TBS policy change?

2. Implementing the Results and Delivery Agenda

- Shift focus to “culture/behaviour” and “engagement/communications” elements
- Agency-wide announcement on the release of the DRF
- RBM learning sessions on Policy on Results and Performance Information Profile
- Head of Evaluation is completing a gap analysis between the PIPs and Departmental Evaluation Plan
- Head of Performance Measurement Performance Indicator Database, including TB Submissions
- Active monitoring and reporting of PIP completeness key data fields to Senior Mgmt Ctte
- G5 review of TB Submissions
- Conducted a RBM management Capability Assessment Tool (CAT) to assist the Agency in creating a Results and Delivery Implementation Plan
- Program Officials present their Program performance to Senior Mgmt Ctte
- Continued emphasis on data collection and data analysis (*so what?*)

- Needs to be seen as part of day-to-day and not as an add-on
- Need to action the Results and Delivery Implementation Plan
- Need to demonstrate the link between science-policy-RBM
- Need the opportunity to “run” with the current suite of performance indicators
- Need to move performance information beyond the traditional “compliance” to improvement, understanding, and mobilization (*next slide*)

Examples of Performance Information (PI) Uses and Purposes



Additional Info

Public Health Agency of Canada

<https://www.canada.ca/en/public-health.html>

Chief Public Health Officer's Annual Report on the State of Public Health in Canada

<https://www.canada.ca/en/public-health/corporate/publications/chief-public-health-officer-reports-state-public-health-canada.html>

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